

APPRENTICE OPPORTUNITIES AT SCREWFIX



Do you have the following skills?

- Excellent communication
- Customer focus
- Attention to detail & high levels of accuracy
- Basic keyboard skills
- Good problem solving skills

Are you interested in making your next steps on the career ladder with one of Yeovil's largest employers?

Then the Screwfix Contact Centre Apprentice programme could be just the opportunity you're looking for!

- Screwfix is the UK's leading supplier of high quality fixings, tools, plumbing and electrical supplies and accessories to the building trade and DIY customers. We sell through a network of 150 stores nationwide, a leading edge website, and by telephone through our large modern Contact Centre in Yeovil.
- The Contact Centre, which has been nominated for a range of awards including, 'The Contact Centre World Awards 2010' and 'The Top 50 Call Centres for Customer Service 2010' is a vital part of our business handling 7000 calls every day. It is the starting point for many careers at Screwfix and offers fantastic training and development opportunities.
- The Apprentice scheme is based on a 12 month full-time, fixed term contract with variable shifts between the opening hours of Monday to Friday 7am – 8pm and 8am – 6pm on weekends totalling 40 hours worked per week and there may be an opportunity for permanent employment beyond that.



If this sounds like it could be the right move for you why not contact our

Apprenticeship Team on 01935 845392

Apprenticeships ... opening doors to a better future