

Employer Charter



Yeovil College promises employers:

- An accurate and detailed response to requests for information regarding the College, services available or courses within 24 hours of the initial request.
- Confidential and impartial support from trained staff to help with the diagnosis of business needs and recommendations for action to meet those needs.
- Experienced, qualified and helpful staff delivering high quality, relevant training in a safe environment using appropriate learning resources.
- A commitment to achieving and maintaining accreditation for your employees against national standards set by the Guidance Council.
- Prompt and regular information on employee's progress and examination results as well as information on any problems arising with attendance, discipline or progress.
- To uphold our commitment to equal opportunities for all.
- In the event that the College is unable to offer you the support you require, you will be given information on alternative providers.
- Commitment to regularly ask for feedback on all aspects of the service we provide and use this information to make improvements.
- Access to regular published information to reassure you that Yeovil College is providing a high quality learning experience.

For a more detailed version of the Employer Charter call 01935 845392