THE LEARNER JOURNEY

EMPLOYER PROGRAMMES

Completing your course

What next? Talk to your BSA or Course Tutor about the next suitable course to progress on to

Congratulations! – complete your end of course feedback and tell us how you rate your learning experience

Learner Voice

Your ideas and comments count! – Join a focus group and help us to improve our information, advice and guidance services for employers and employees

Comments, Compliments & Complaints

If there are problems or complaints, our Head of Quality & Director of Employer Engagement will ensure they are resolved

On your programme of study

Discuss any areas of concern with your BSA, or Course Tutor

Part way through your course you can access IAG from your assessor/tutor so you can start to think about what is next

Learner Welfare & Support

Visit Learndirect , or Next Step for individual advice for employees and also Business link who can signpost alternative services and providers when required

Additional support is available for learners with specific learning difficulties and/or disabilities. The Student Support Services Team offer emotional, social, healthcare and wellbeing support.

Funding Advice

The BSA's can also give information on funding initiatives such as Train to Gain

IAG and Enrolment

Some courses require specialist Information, Advice & Guidance before starting on the course with our team of Business Skills Advisors (BSA)

Enquiry or Application

Our employer focussed Yeovil College Training team are on hand to answer any queries relating to employer engagement

Unsure where to start? Ask for a prospectus, visit our website; www.yeovil.ac.uk, or call 01935 423921